WORKSHOP REPORT

Grievance Arbitration – Part 1 (Basic Steward's Training) April 18, 2015 - Barrie Ontario Facilitated by Maureen O'Halloran – COPE Ontario Staff Representative

The workshop was informative giving a further understanding of how to handle certain types of grievances. How to resolve the grievance complaint as a union official (steward), presenting it to the employer for resolution, filing a grievance as well as the steps it may go through according to the collective agreement – Grievance Procedure.

The second part of the workshop was grievance arbitration - preparing the grievance for arbitration along with how to prepare/present the grievance file to the Union Staff Representative who will be presenting the case before an arbitrator.

Closing with a very interesting discussion on Section 74 – Labour Board Complaint – (Duty of Fair Representation).

The discussions amongst Maureen and all of us attending the workshop were very educational as well as the workshop handouts.

I look forward to attending Part 2.

In solidarity,

Debra Kendall, Secretary, CUPE COPE/491